

“ FAP is Pakistan’s first and exclusive Grain & Fertilizer handling terminal at Port Qasim with state of an art facility, serving 24/7 ”

NEWSLETTER

July - Dec 2021

Performance Review

FAP is continuously facilitating its customers as well as the industry by handling a variety of cargoes through fast vessel turnaround time and has handled around 1.46 million tons from July-Dec 2021. Out of total oilseed imports of Pakistan, FAP handles around 85% of oilseed imports every year.

Supporting the initiative of Excellency Imran Khan, Prime Minister – Islamic Republic of Pakistan to overcome the National Shortage of Wheat, FAP has contributed by efficiently handling around 0.49 million tons bulk wheat imports along with 0.97 million tons of oilseed import during the last six months.

Customer Digital Dashboard

The development of customer digital platform is in progress, which will facilitate our customers with live tracking & real-time monitoring of their cargo status through web portal dashboard.

Procurement of Grab Unloader

In order to optimize the cargo handling efficiency, FAP has ordered 2 x 500 TPH capacity Kangaroo Type Grab Unloaders with Hoppers which is expected to arrive at the end of fiscal year 2021-22. The inclusion of Grab unloaders will tremendously increase the handling capacity of FAP. It will also enable us to handle gearless panamax vessels of non-free flowing cargo such as DAP, PKE etc. This is going to be a great freight saving opportunity for our prospective customers.



“ Dispute Resolution Committee, Feedback & Suggestions, FAP Laycan Policy, Night Navigation, Inspection of Vessels at Outer Anchorage ”

During the period FAP in collaboration with APSEA has established a Dispute Resolution Committee to maintain transparency and optimum customer satisfaction. To minimize communication gap and to know our customer better, FAP has initiated periodic visits of its customers for feedback. ‘Advanced Laycan Booking System’ is introduced, which has not only reduced the vessel waiting time at the outer anchorage but also a provision to facilitate customers by handling more vessels every year.

FAP has requested Port Qasim Authority to provide night navigation service which will not only save a lot of operational hours but would also result in significant monetary saving to its customers. FAP is continuously exerting its efforts for convincing the National Food Security & Research (NFSR) /Department of Plant Protection (DPP) to conduct the vessel inspections & fumigation at the outer anchorage for the optimal utilization of the national ports and their resources.

Vote of Thanks

FAP Terminal would like to wish a bright & Happy New Year to all its customers and stakeholders. During 10 years of operations, FAP has successfully handled around 24 million tons of cargo. This milestone cannot be achieved without the continuous support & trust from our valuable customers. We would like to express our gratitude to APSEA, TCP, Shipping Agents, and all our customers for supporting us throughout the year. FAP is continuously striving to deliver the best quality services to flourish the business of its customers.